

General

NGE 214 Network Incident Notice (NIN)

Description

This document describes the requirements for issuing a Network Incident Notice (NIN).

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Purpose

To prescribe the rules for issuing a Network Incident Notice (NIN) in the Network.

Principle

A NIN must be issued as soon as possible when an incident occurs on the Network, and involves:

- actual or potential loss of life or injury, or
- actual or potential damage to or defect in Network infrastructure, or
- damage to or defect in rail traffic, or
- a breach of Network Rules or Network Procedures.

Authorised Qualified Workers must send or arrange to send NINs to nominated Representatives.

Content

A NIN must:

- include the issuer's name, designation and contact details, and
- include all relevant information, and
- contain only factual information.

The NIN must include the name, designation and Organisation details of each representative involved in the issue of the NIN.

Additional information

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If necessary, further information must be sent in another NIN.

The new NIN must include the identification details of the previous notice.
